

Appendix A

[Coe Leta Stafford's](#) *interview questions modified for hearing health patients:*

1. Think about a time when you had a positive conversation experience with family, friends, or colleagues in person or remotely. Can you tell me about it?
2. What strategies or tools made the conversation easier for you?
3. Can you show me one way you used this strategy or tool?

Carrie Leising's questions from the Austin HLAA Chapter meeting on design thinking for hearing health patients:

1. What is stopping you from telling people about your hearing loss?
2. How can you tell people about your hearing loss?